

Accessing Homeless Services in Contra Costa County



If you are experiencing or at risk of homelessness in Contra Costa, here are three ways you can access services.

1) CALL



Call 211 or text "HOPE" to 20121

- Callers will be given resources and information
- Free, confidential service is available 24/7
- Find useful resources online at 211cc.org

2) CARE



Walk into a CARE Center

- Coordinated Assessment Resource and Engagement (CARE) Centers are drop-in sites for people experiencing homelessness

RICHMOND — GRIP—165 22nd Street
Mon-Fri: 9 a.m.–3 p.m. | Sat & Sun: 8 a.m.–2 p.m.

Services

- Basic needs (meals, bathrooms, mail, laundry, showers)
- Case management

WALNUT CREEK — Trinity Center—1888 Trinity Ave.
Mon-Fri: 8 a.m.–4 p.m.

Services

- Basic needs (meals, bathrooms, mail, laundry, showers)
- Case management
- Adults only

3) CORE



Connect to CORE outreach by calling 211

- Coordinated Outreach Referral and Engagement (CORE) Teams assist individuals and families experiencing unsheltered homelessness by connecting them to healthcare, basic needs and referrals to shelter
- CORE is not available 24/7 and is not a crisis response. Call 911 for emergencies

cchealth.org/h3 | (925) 608-6700

Contra Costa Shelter Options

5.15.23



CORE Mobile outreach is a point of contact for all shelters except the Phillip Dorn Respite Center. To connect with CORE Mobile outreach, call 211 and press option 3.

**Note: CORE is not an emergency response service. CORE takes calls until midnight each night. If someone does not answer the phone and you're calling before 4 pm, you may leave a message or try calling again. If you leave a message with a callback number, staff will call you back as soon as possible.*

Shelter Name	Location	Agency	Population	Access Point	Contact
Bay Area Rescue Mission	Richmond	Bay Area Rescue Mission	<ul style="list-style-type: none"> Adults Families with Minor Children 	Self-refer	Single men: Please call (510) 215-4868 for pre-intake and shelter bed availability. Single women & women with children: Please call (510) 215-4860 for pre-intake and shelter bed availability
Brookside Shelter	Richmond	Contra Costa Health	<ul style="list-style-type: none"> Adults 	CORE	Call 211 and press option 3 to connect with CORE Mobile outreach. *
Calli House	Richmond	Contra Costa Health	<ul style="list-style-type: none"> Transition Aged Youth (18-24) 	Self-refer	Call 510-236-9612
Concord Shelter	Concord	Contra Costa Health	<ul style="list-style-type: none"> Adults 	CORE	Call 211 and press option 3 to connect with CORE Mobile outreach. *
Delta Landing	Pittsburg	Bay Area Community Services (BACS)	<ul style="list-style-type: none"> Adults 	CORE	Call 211 and press option 3 to connect with CORE Mobile outreach. *
Greater Richmond Interfaith Program (GRIP)	Richmond	Greater Richmond Interfaith Program (GRIP)	<ul style="list-style-type: none"> Families with Minor Children 	Self-refer	Walk into CARE Center during CARE Center hours . After business hours, call CORE mobile outreach.
Mountain View	Martinez	SHELTER, Inc.	<ul style="list-style-type: none"> Families with Children 	CORE	Call 211 and press option 3 to connect with CORE Mobile outreach. *
Northern California Family Center	Varies	Northern California Family Center	<ul style="list-style-type: none"> Unaccompanied minors 	Self-refer	Call 800-718-4357
Phillip Dorn Respite Center	Concord	Contra Costa Health	<ul style="list-style-type: none"> Medically fragile adults 	Hospitals	N/A
STAND! For Families Free of Violence	Undisclosed	STAND! For Families Free of Violence	<ul style="list-style-type: none"> Survivors of Domestic Violence (including families with children) 	Self-refer	Call 888-215-5555
Winter Nights Safe Parking Program	Pittsburg	Winter Nights Family Shelter, Inc.	<ul style="list-style-type: none"> Couples, families, or individuals living in their vehicles 	Self-Refer	Call 925-435-2074
Winter Nights Family Shelter	Rotating	Winter Nights Family Shelter, Inc.	<ul style="list-style-type: none"> Families with Minor Children 	Self-Refer	PLEASE NOTE - Program is seasonal and only operates from September – June. Call 925-435-2074.